

Neuhaus – Outlet Manager

TO DO

As an Outlet Manager, you are responsible for the commercial and operational performance of our successful Outlet in Vlezenbeek. You contribute to building a high-performing organization where team, processes, and results reinforce each other.

- You bring structure and clarity in a dynamic, high-volume environment.
- You take full operational responsibility for the outlet (turnover, margin, KPIs).
- You analyze sales and stock data and translate insights into targeted commercial and operational actions.
- You optimize processes related to stock management, rotation, and goods flow, with a focus on both efficiency and quality.
- You lead a team of approximately 6 employees and develop them towards greater ownership, maturity, and results orientation.
- You collaborate closely with internal stakeholders on planning, forecasting, and supply chain.
- You ensure a consistent and high-quality brand and boutique experience, even in an outlet environment.

TO BE

- You have at least 5 years of experience in a leadership role within retail.
- You feel comfortable in a complex, high-volume environment such as a flagship store, logistics setting, or outlet.
- You combine strong commercial insight with solid operational execution.
- You are energized by people management and know how to structure and develop teams.
- You think in terms of results, efficiency, and long-term value.
- You communicate clearly and are able to engage stakeholders at different levels.
- You are fluent in Dutch and/or French and have a good command of English.

TO OFFER

At Neuhaus, people with ambition and a strong sense of ownership are given the opportunity to make a real impact. In this strategic key role within an iconic premium brand, you take on responsibility, earn trust, and actively contribute to further growth and professionalization.

We offer a full-time contract with an attractive salary package, complemented by a sales bonus and a range of additional benefits. You will have the autonomy to fully own your role, combined with ample opportunities for professional development and growth.

And of course, there's one extra you won't want to miss: plenty of Belgian pralines

https://www.neuhauschocolates.com/fr_BE/home

